



# How to track your shipments

***Loomis Express***

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E: [www.loomis-express.com](http://www.loomis-express.com)

P: 1-855-256-6647

Loomis Express

201 Westcreek Blvd, Brampton, ON

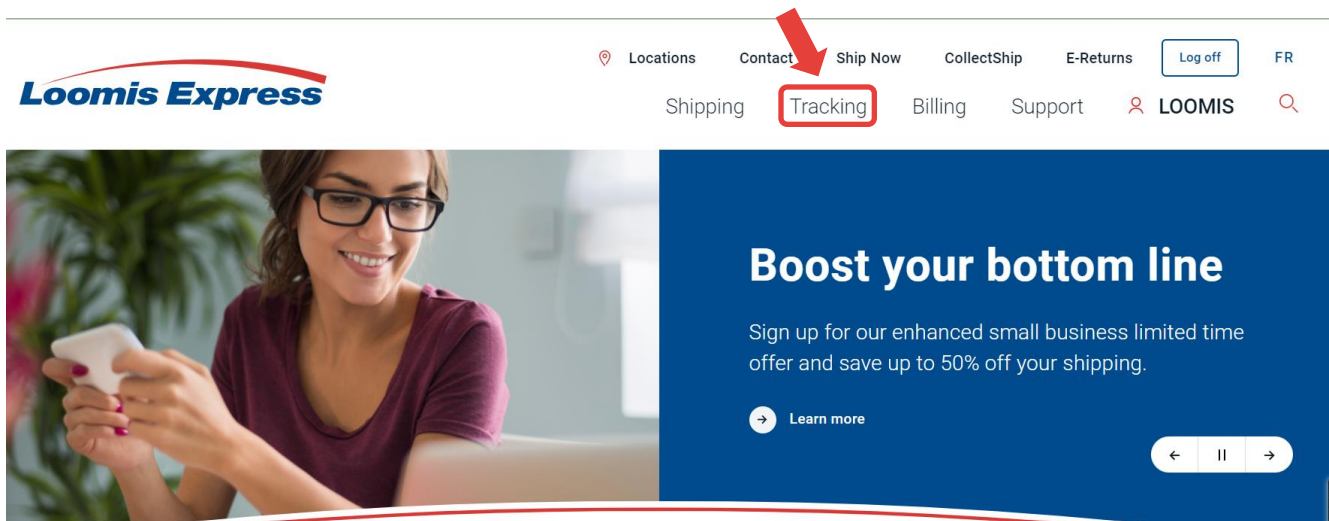
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# TRACK YOUR SHIPMENTS

Loomis Express provides several easy access options to track your shipments. They are:

1. Waybill #
2. Door Knocker #
3. Reference # - When using the reference # option, enter your reference # and click on **Enter**. There is additional security required when using the reference # tracking option. You will be asked for your Shipping Number (shipper's account #) OR Destination Postal Code.
4. Return Authorization # (linked to your E-Return shipment).

From the Loomis Express Home screen, click on the **Tracking** from the top menu.



You will see 4 options to track your shipments.

## Tracking

Tracking Number (enter up to 25 tracking numbers)
  Door Knocker
  Reference
  Return Authorization #

Type your tracking number/door knocker/reference/return authorization # here.

- Tracking number:** You can find the Tracking Number on your waybill as shown below.

FROM/DE: LOOMIS EXPRESS ISO-960 123 IMAGINARY ROAD BRAMPTON, ONTARIO L6T5S7 123-456-7890 SIN: NET73074982 PIN: NET73074982 REF: P091234 WGT: 10.00 LBS DWT: 0.90 LBS DIM: 10X15X5 INCHES	TO/A: TOWER BUILDER 456 BUILDERS BLVD  YORK, ON M9N1N8 123-456-7891  ATTN: TED BUILDER
INSTRUCTIONS: ROOM #B516A	EXG0900 PREPAID

**M9N1N8  
TORONTO**

LQM9N1N8AANET73074982  
PIN: 1H1      DATE: 08/03/2023      LOOMIS-EXPRESS.COM

NET73074982

STANDARD TERMS AND CONDITIONS APPLY

Loomis Express  
NET73074982

- Door Knocker:** You can find the Tracking Number on your door knocker as shown below.

<b>Instructions</b> <b>Driver</b> Please remove top half of liner and affix to a clean, smooth surface. Choose glass whenever possible to avoid damaging painted surfaces. <b>Customer</b> Please remove the bottom half of liner and reapply to the same location, preferably on glass.	<b>Directives</b> <b>Chauffeur</b> Retirer la moitié de la bande adhésive et apposer sur une surface propre et lisse. Choisir de préférence une surface en verre pour éviter d'endommager les surfaces peintes. <b>Client</b> Retirer la deuxième partie de la bande adhésive et réappliquer au même endroit, de préférence sur une surface en verre.
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**Loomis Express** To: [help@loomis-express.com](mailto:help@loomis-express.com) and select "SCHEDULE A DELIVERY"  
 See [www.loomis-express.com](http://www.loomis-express.com) for details. To: [help@loomis-express.com](mailto:help@loomis-express.com) et choisissez "REPLAÇER UNE LIVRAISON"

**Attempt Notice • Avis de tentative** DU: MAM Y/A  
 Dear Customer / Monsieur, Madame Postal Code Postal

We attempted to Deliver / Nous avons tenté De livrer parcel / colis envelope / enveloppe  
 Shipper's name/Nom de l'expéditeur Total pièces/pièces

We will make another attempt on / Nous ferons une autre tentative le  
 In your absence, it was left at / Pendant votre absence, le colis a été laissé au

We were unable to leave the parcel because / Nous sommes dans l'impossibilité de laisser le colis parce que  
 C.O.D. is due / P.S.L. est dû  
 Reason provided is not valid and registration date or time is not for next delivery attempt.  
 La raison fournie n'est pas valide et la date ou l'heure de la prochaine livraison n'est pas valide.

A SIGNATURE IS REQUIRED. If you wish LOOMIS EXPRESS to have the parcel, please indicate a safe place (e.g. neighbour, between doors, garage) and sign below. Est. 2015 50, Security, Item #1 Check  
 Please sign this notice and leave it outside for the driver.

UNE SIGNATURE EST REQUISE. Si vous souhaitez que LOOMIS EXPRESS vous laisse le colis, indiquez un lieu sûr (voisin, entre les portes, dans le garage, etc.) et signez ci-dessous. Est. 2015 50, Sécurité, Numéro de l'article  
 Veuillez signer cet avis et le laisser à l'extérieur pour le chauffeur.

Instructions / Directives

Signature  
 Print name / Lettres imprimées

We have made two delivery attempts. The parcel will be held at our terminal for 3 business days. Please visit [www.loomis-express.com](http://www.loomis-express.com) for our pick-up locations.  
 Nous avons effectué deux tentatives de livraisons. Le colis sera gardé à notre terminal pendant 3 jours ouvrables. Visitez [www.loomis-express.com](http://www.loomis-express.com) pour connaître nos lieux de ramassage.

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AVOID PAINT DAMAGE: AFFIX TO GLASS WHEN POSSIBLE.



3. **Reference #:** You can also use the custom Reference # used while creating the shipment to track your package ([see the reference # tab](#))
4. **Return Authorization #:** You can use the Return Authorization # which was used while creating the E-Return.

You will view the tracking results. Click **POD** to get the proof of delivery information. When the POD screen appears, you have to enter the Destination Postal Code for security purposes to receive your POD.

## Tracking Results

Found below waybills:

[NET](#)

SHIPMENT #: NET.  
PIECE #: NET

POD 

DELIVERED 

DATE/TIME	STATUS	CITY
2023-07-27 09:12:40	Delivered	BRAMPTON
2023-07-27 06:59:14	With Courier	BRAMPTON
2023-07-26 14:13:39	Pickup From Customer	BRAMPTON
2023-07-26 00:00:00	Shipment Record Received	MISSISSAUGA

[Top](#)

\* Reference #

NET

\* Destination Postal Code

L6T


Submit

### PROOF OF DELIVERY

Waybill Number	
Piece Number	
Customer Reference Number	
Customer Reference Number 2	
Pickup Date	2023-07-26
Pickup Pieces	1
Delivery Date/Time	2023-07-27 09:12
Loomis Product	DD - Ground

SHIPPING FROM		SHIPPING TO	
Name		Name	LOOMIS EXPRESS ISO-960
Address		Address	201 WESTCREEK BLVD APT/SUITE 201
City		City	BRAMPTON
Province/State		Province/State	ON
Postal/Zip Code		Postal/Zip Code	L6T5S6
Country		Country	CA
Phone Number		Phone Number	
		Received By	AIL

## CONTACT US

<b>Website</b>	<a href="https://www.loomis-express.com/loomship/en">https://www.loomis-express.com/loomship/en</a> <i>Key on-line tool for tracking your parcel (Live Chat), creating a shipment, learning more about our services and products, ordering supplies and other useful tools such as calculating a shipment rate or your volumetric weight, and printing a waybill using our WebShip.</i>
<b>Customer Service</b>	Phone: 1-855-2-LOOMIS, that is 1-855-256-6647 Live Chat: Use the Live Chat button on the bottom right-hand side on the Loomis Home page <i>General inquiries, track &amp; trace, rate inquiries</i> 
<b>Technical Support</b>	Phone: 1-877-549-3638 Email: <a href="mailto:servicedesk@loomis-express.com">servicedesk@loomis-express.com</a> <i>Key contact for all your technical support for our WebShip, Laser System, and API applications.</i>
<b>Accounting</b>	Phone: 1-866-662-0021 Email: <a href="mailto:customer.care@loomis-express.com">customer.care@loomis-express.com</a> <i>Key contact for Invoice inquiries, disputes, payment options</i>
<b>Claims</b>	Email: <a href="mailto:claims@loomis-express.com">claims@loomis-express.com</a> <i>To submit a claim for a lost or damaged parcel, please email your claim form, cost invoice, waybill or manifest.</i>

The Loomis Express logo, consisting of the company name in a bold, blue, sans-serif font with a red swoosh above it.

**201 Westcreek Blvd. Suite 200 Brampton, Ontario L6T 5S6  
1.855.2LOOMIS | (1.855.256.6647) | loomis-express.com**